

Client:

Telephone: (---)

Delivery address:

Email:

Our Warranty

We offer **no warranty** for any service we offer and under **no conditions** will we replace **ANY** customer supplied garments.

1. Send us your artwork, we need to auto trace and vector it
2. We charge **no** artwork or set-up **fees, really.**
3. Order your clothing and ship to robPrints.com
4. Make sure you track clothing you ship to us, **we are not liable!!**
5. **Communication** is key, if we have **not spoken** with **you**, we will have to **reject** your shipment. Upon **delivery** of your clothing.
6. **robPrints** will send you an invoice with your digital design for **approval**.
7. We collect sales taxes on our print pricing, not on your merchandise.
8. Upon **Payment**, we will move your order to **Production**.
9. We guarantee at this juncture your job will be completed within **72 hours**
10. We try to **YouTube every production run** which may or may not help your organization
11. We **Ship** within **24 hours** of **Production ending**.
12. We **track**, ship and insure Your printed items back to You.
13. Shipping is at cost, **insurance** is on **Us!**

Liability Waiver

- a. You agree to hold harmless and release **robprints.com** its employees, officers or agents providing services to **robprints.com** for **any and all monetary costs**. **Plain language is Parties cannot sue robsprints.com** for **any breech of Service** or for **any damaged or destroyed Garments**. We are a print manufacturer not a clothing vendor or supplier. Insurance via shipping policies is applicable for damaged goods arriving and will be replaced accordingly.
- b. The parties hereby agree to binding mediation prior to the initiation of legal proceedings and agree to the American Arbitration Associations mediation rules
- c. Unresolved mediation that commences civil process, action, or counter claim whether based in contract, tort, statutory rights or otherwise shall be brought forth in the seventh judicial district in Monroe County Court in the State of New York.

- d. In no event shall **robsprints.com** aggregate liability exceed the amount actually paid for any service provided where any alleged liability occurred and is determined. In no event shall **robsprints.com** be liable to anyone for any indirect, punitive, special, exemplary, incidental, consequential or other damages of any type or kind (including loss of data, revenue, profits, use or other economic advantage) arising out of, or in any way connected with our services provided.

Our Billing

- a. You agree to our fees prior to the start of work.
- b. **Print Payment is required prior to set-up, we do NOT buy/purchase clothing, please track and insure your shipping to us.**
- c. All fabric types accepted, **Except nylon and 100 percent polyester**, different inks apply.
- d. We do not provide refunds on completed work.
- e. Sales tax is collected in accordance with New York State Tax regulations
- f. Service concludes upon delivery.

acceptance and acknowledgment

You hereby acknowledge and agree to the provisions of this service agreement and acknowledge the company's warranty and liability policy with **Your Payment**

Customer:

Description	Cost	Amount
	\$0.00	0
	\$0.00	
	\$0.00	
Subtotal		\$0.00
Tax		<u>0</u>
Balance due		\$0.00

Signature:

robPrints.com

Screen Printing

15 one color prints \$105 - 15 four color prints \$150



We bring designs to Life

Your clothing or cost +10%

585.703.3984